

Passenger Responsibilities

1. Be sure to use your seat belt. If you are bringing any children less 4 years old, you must provide a car seat for each child. It is recommended that under 13 years of age will be placed in the rear of the vehicle, and a safety approved child restraint seat will be properly used for all children under 80 pounds; at minimum, a child under 4 years of age must be secured in a safety approved child restraint seat & anyone under 20 pounds and less than 1 year of age must be in the back seat and rear facing.
2. Please be punctual and waiting for your driver to arrive. If you live in an apartment complex, be waiting in the main lobby so the driver does not have to go in and look for you, or you can make other arrangements with the Transportation Coordinator.
3. Keep all children under control. It is distracting and dangerous to the driver to have children who are screaming, crying, etc. Drivers are not baby-sitters.
4. For the safety of the passenger and the driver, the volunteer driver is not expected to or required to physically assist the passengers. When assigning a ride, the Transportation Coordinator informs the volunteer driver of any additional assistance needed, ie. Assistance transferring from a wheelchair to the car. It is the driver's decision whether he/she is comfortable providing the assistance requested. If you need further assistance, please bring someone along who can help you.
5. If the rider needs an escort or attendant, it is the passenger's responsibility to furnish this. It is also the rider's responsibility to check with the driver to ensure that there is enough room for an escort or attendant.
6. Service animals will be allowed as long as prior arrangements have been made with the Transportation Coordinator &/or driver.
7. The driver can enter the passenger's home when picking up if the passenger requests this, however, the driver will determine if he/she is comfortable with this situation. This transportation service will not be provided if unsafe conditions exist.
8. Please be courteous and considerate of others. No eating, drinking, or using tobacco products in the vehicle.
9. The driver is responsible for in-vehicle behavior and all instructions and safety rules are to be followed.
10. Inappropriate behavior such as foul language, lack of personal hygiene, etc. will not be allowed.
11. The program reserves the right to refuse service based on violation of these standards.

*Coordinators can use as tool for documentation exclusively,
or in addition to giving these to new clients.*